



Arizona @ Your Service

The Arizona Portal (AZ.GOV)

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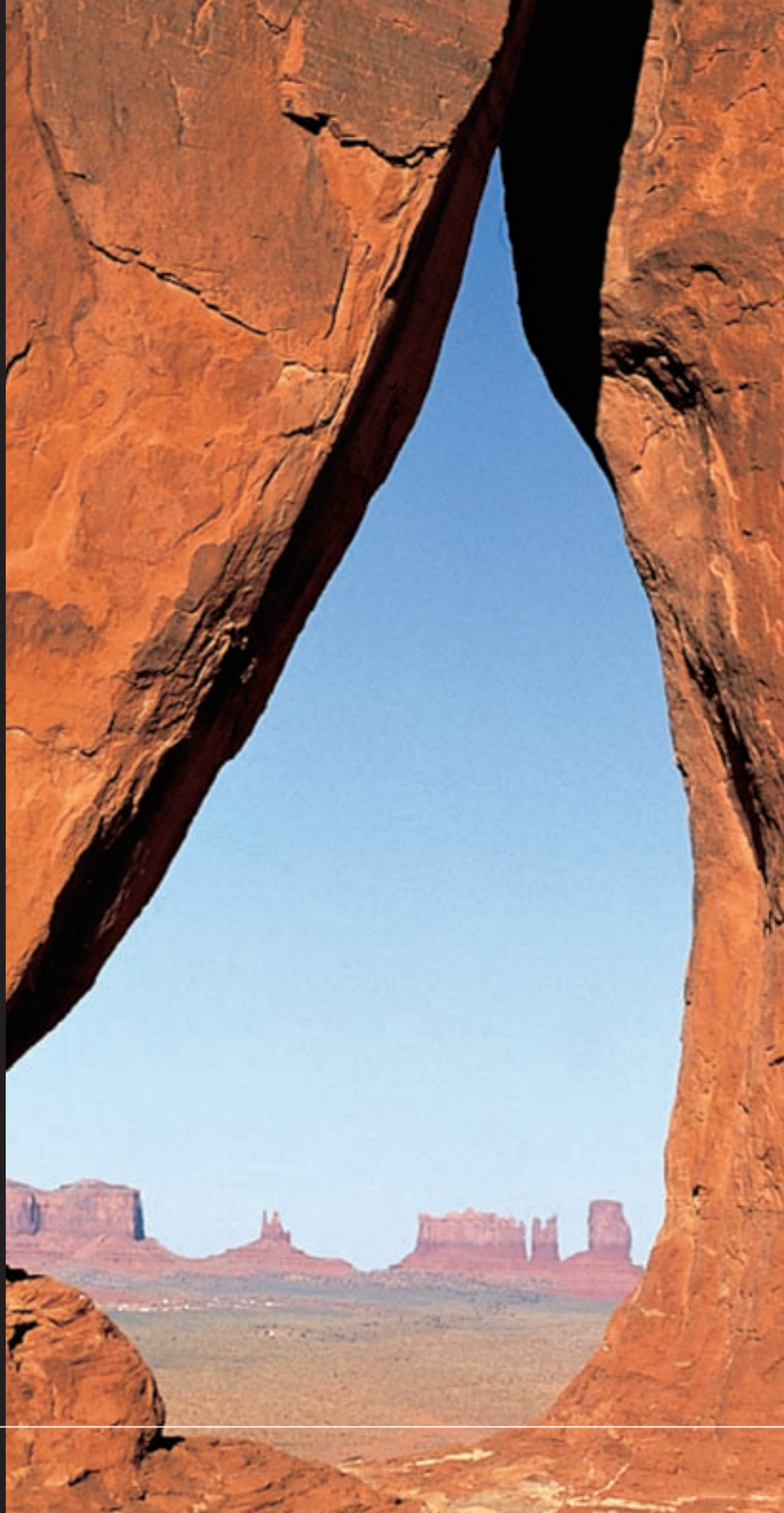
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The fast and easy route to state services

IBM is establishing the Service Oriented Architecture (SOA) Reference Architecture – the unifying structure for products that support SOA and the SOA Industry Accelerators, which are reusable industry-specific offerings leveraging the SOA Foundation.

The SOA reference architecture is a vendor-neutral way of looking at and planning the set of services that go into building an SOA. This architecture is not unique to IBM; these are things that should be considered when approaching SOA, regardless of what products and services are used. Because these capabilities can be implemented on a build-as-you-go basis, new capabilities and project-level solutions can be added easily as new requirements are addressed over time.

In the SOA reference architecture graphic on the following page, the left side shows development services, which include the model and assemble phases. In the middle are the elements of the deployment runtime environment. On the right is management. The backbone of the reference architecture is the enterprise service bus, which facilitates communication between services.



The Arizona Portal

Development Services:

for 15 agency development projects, including – Department of Health Services, Board of Pharmacy, Department of Economic Security, Governor's Office of Highway Safety, Department of Public Safety, Registrar of Contractors

Business Innovation Services:

for 43 agency business innovation customers, including: Motor Vehicle Division, Department of Environmental Quality, Department of Real Estate

IT Service Management:

for 32 agency applications, including – Department of Transportation – Motor Vehicle Division, Department of Insurance, Registrar of Contractors, Board of Naturopaths, Government Information Technology Agency

Interaction services:

- 70 agency Web sites use Portal Web Site Templates
- Web Site training for 23 agencies
- Contact Arizona training for 43 agencies
- Content management for AZ.GOV and 16 other agencies

Process Services:

- Payment Gateway for 14 agencies
- Geographic Mapping for 4 agencies

Information Services:

- Electronic Record Delivery Services for 152 agencies
- Web Services for 4 agencies

Enterprise Service Bus – facilitates communication between the services

Partner Services:

- Arizona Financial Information System Interface
- General Accounting Office reporting
- State Servicing Bank
- Credit Card Network

Access Services:

- Secure Gateway for 22 agencies
- Search Engine for 70 agencies

Business Application Services:

- Web-Enabled Databases for 6 agencies
- Smart Permits for 1 agency
- On-line License Renewal for 19 agencies
- Common Licensing System for 8 agencies

Infrastructure Services: • Caching Proxy • Web Servers • Application Servers • Database Servers • Secure Private Network

We're glad we could help, working hand in hand with:

- Arizona Department of Transportation
Motor Vehicle Division
- Arizona Government Information
Technology Agency
- Administrative Office of the Courts
- Arizona Department of Economic Security
- Arizona Department of Environmental Quality
- Arizona Government University
- Governor's Office of Highway Safety
- Arizona Department of Insurance
- Arizona State Board of Naturopaths
- Arizona State Board of Pharmacy
- Arizona State Board of Physical Therapy
- Arizona Department of Public Safety
- Arizona Department of Real Estate
- Arizona Registrar of Contractors
- Arizona Schools for the Deaf and Blind
- Arizona Board of Technical Registration
- Arizona Department of Weights and Measures
- and many more

